Java Runtime Environment Installation Guide

This installation guide is targeted to the user that the Java Runtime Environment has been automatically updated to 1.6.0_10 or above version, which caused the TradeXpress cannot function, install the TradeXpress supported version 1.6.0_07 of Java Runtime Environment.

Please complete the steps in following sections:
- Uninstall the latest version of Java Runtime Environment
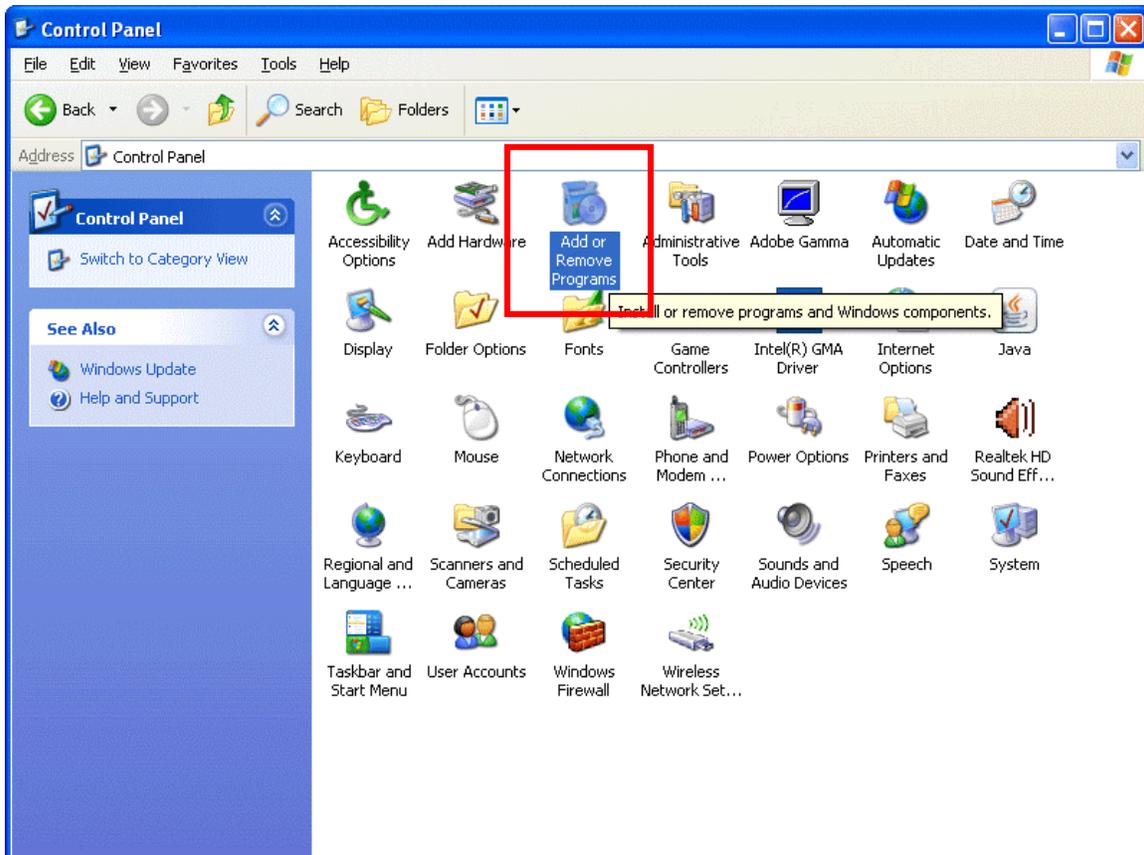- Turn off automatic update of Java Runtime Environment
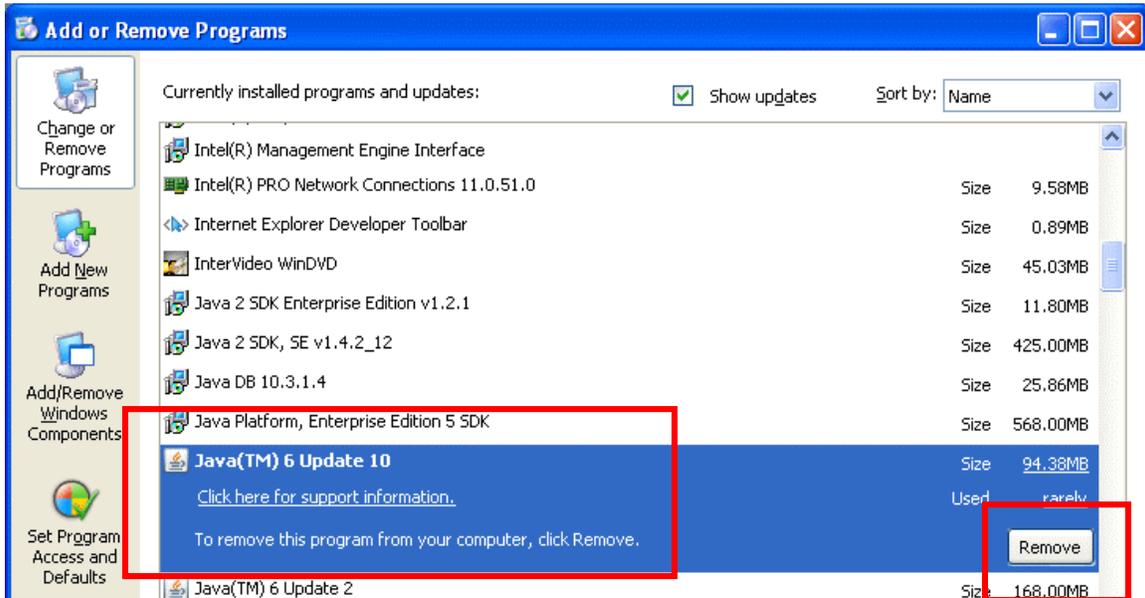
Java Runtime Environment 1.6.0_07 download link:

http://www.bocionline.com/files/jre-6u7-windows-i586-p-iftw.exe

Uninstall the latest version of Java Runtime Environment

The following steps guide you to uninstall the Java Runtime Environment from the latest version and install the supported version for TradeXpress.
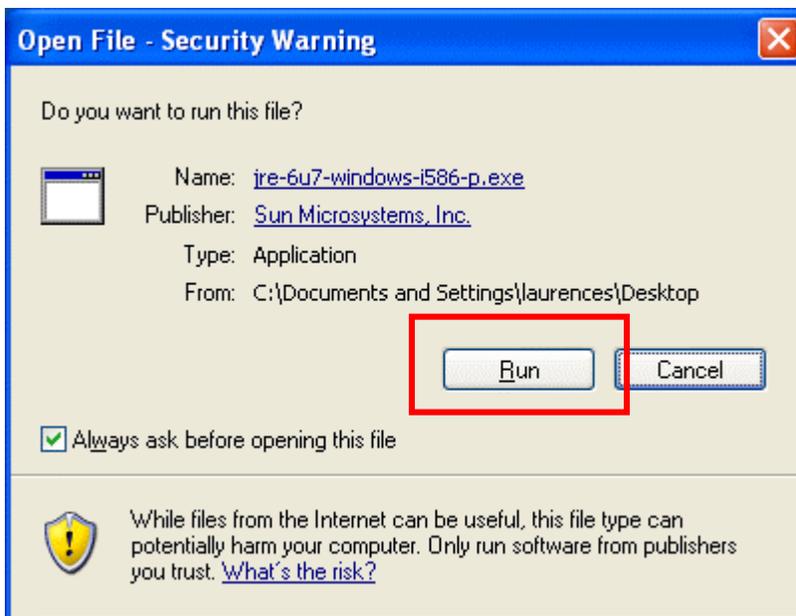
1. Go to Control Panel
2. Click Add or Remove Programs

3. Uninstall the latest version of Java Runtime Environment

4. Download the supported version of Java Runtime Environment 1.6.0_07
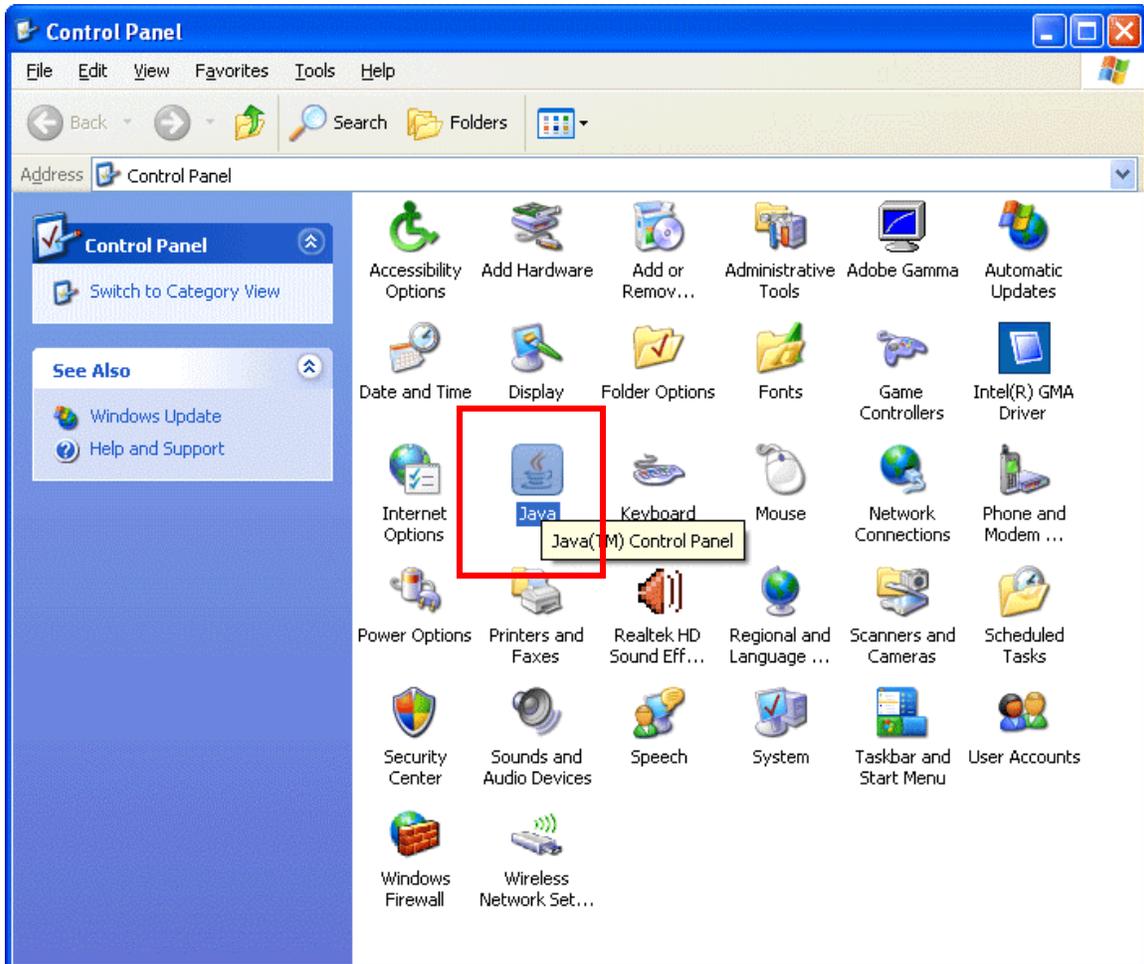5. After download, double click the downloaded Java Runtime Environment 1.6.0_07 executable file

6. Click Run to execute the file
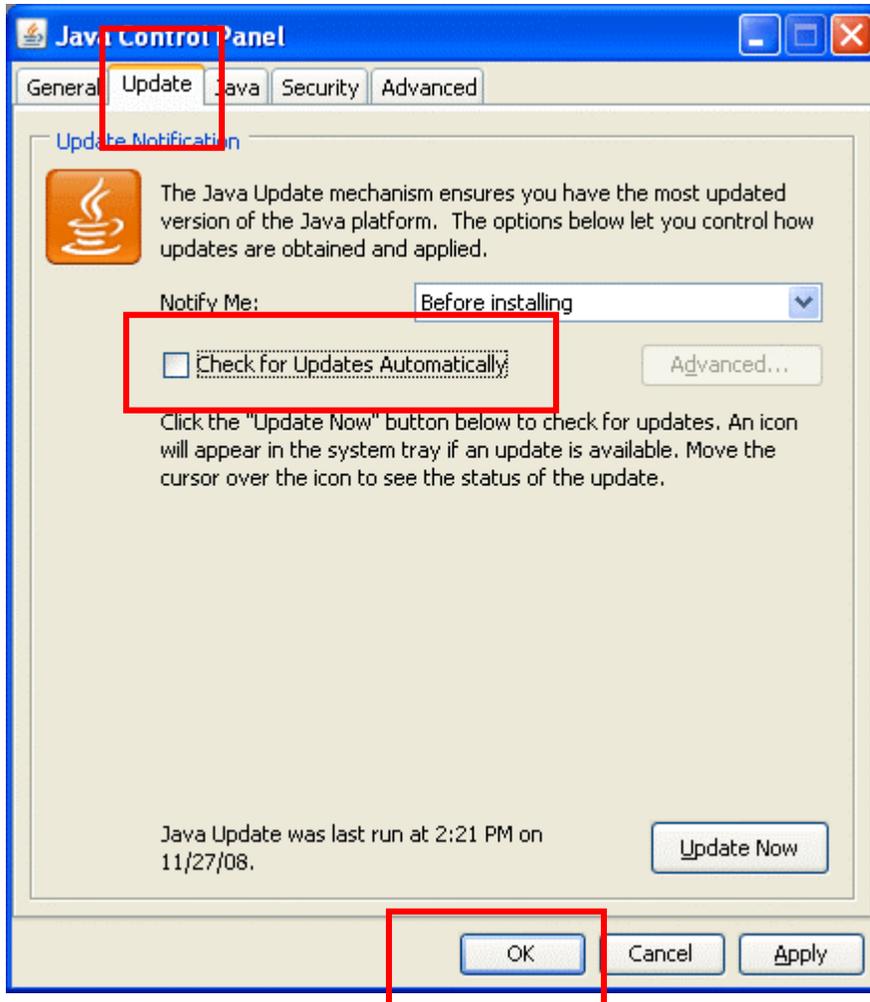7. Installation completed

Turn off automatic update of Java Runtime Environment

The following steps guide you to turn off the automatic update from Java Runtime Environment, which prevent TradeXpress cannot function after Java Runtime Environment auto update.

1. Go to Control Panel
2. Click JAVA

3. JAVA Panel Popup
4. Go to Update Tab
5. Uncheck update automatically

6. Click Never Check
7. Click OK